

DHHS Program Area	Phone
Ambulance Services	(803) 898-2655
Ambulatory Surgical Centers	(803) 898-2665
Behavioral Health Services	(803) 898-2565
CRNA Services	(803) 898-2660
Dental Services	(803) 898-2568
Durable Medical Equipment Services	(803) 898-2882
Early Intervention	(803) 898-2565
ESRD Services	(803) 898-2665
FQHC/RHC Services	(803) 898-2660
Home Health Services	(803) 898-2590
Hospice	(803) 898-2590
Hospital Services	(803) 898-2665
Laboratory (Independent and X-ray)	(803) 898-2660
Long-Term Care Services	(803) 898-2590
Managed Care Services	(803) 898-4614
Medical Support Services	(803) 898-4614
Nurse Midwife Services	(803) 898-2660
Nursing Home Services	(803) 898-2590
Optician/Optomtrist Services	(803) 898-2660
Optional State Supplementation Program	(803) 898-2590
Pharmacy Services	(803) 898-2876
Physician Services	(803) 898-2660
Psychiatric Hospital Services	(803) 898-2565
Psychologists (Ph.D., MR/RD Waiver only)	(803) 898-2590
Qualified Medicare Beneficiary Program	(803) 898-2565
School-Based Services	(803) 898-2655
Speech and Hearing Services	(803) 898-2655
Therapies (Physical and Occupational)	(803) 898-2655
Third-Party Liability	(803) 898-2630
Transportation Services	(803) 898-2655

South Carolina Medicaid Quick Contact List

Updated May 19, 2009

Your provider manual contains complete contact information.



South Carolina Department of Health & Human Services

PO Box 8206
Columbia, SC 29202-8206
(803) 898-2500
www.scdhhs.gov

Medicaid information for beneficiaries

(888) 549-0820

Reporting fraud

Medicaid Fraud & Abuse
(888) 364-3224

Verifying eligibility

Medicaid Interactive Voice Response System
(888) 809-3040
or sign up for the Web Tool

Web Tool signup and support; Trading Partner Agreements

South Carolina Medicaid EDI Support Center
PO Box 17
Columbia, SC 29202
1-888-289-0709

Changes of address and other updates

Medicaid Provider Enrollment
 PO Box 8809
 Columbia, SC 29202-8809
 (803) 264-1650
 Fax: (803) 699-8637

Ordering provider manuals

South Carolina Medicaid Provider Outreach
 (803) 264-9609
 Email: manuals@scdhhs.gov

Downloading provider manuals

www.scdhhs.gov

Provider workshop schedules and registration; training materials

www.scmemoicaidprovider.org
 1-888-289-0709

Applying for a National Provider Identifier (NPI)

https://nppes.cms.hhs.gov
 1-800-465-3203

Recovery and third-party liability-related adjustments

Medicaid Insurance Verification Services
 PO Box 101110
 Columbia, SC 29211-9804
 (803) 252-7070
 (803) 252-0870 fax

Quality Improvement Organization (QIO)**Medical Review and Prior Authorization (hospital and physician)**

Qualis Health
 440 Knox Abbott Drive, Suite 220
 Cayce, SC 29033
 (803) 739-2755
 Toll Free: 1-877-717-8592
 Fax: (803) 739-2766

Eligibility Issues

(803) 898-2635

Medicaid-enrolled Managed Care Organizations (MCOs)

Absolute Total Care by Total Carolina Care
 - Centene Corporation (866) 433-6041
 - Amerigroup Corporation HCK (888) 821-1108

CHCcares of South Carolina
 (866) 802-2474

Carolina Crescent Health Plan, Inc.
 (866) 748-8661

Select Health/First Choice
 (888) 276-2020

Unison Health Plan of SC
 (800) 414-9025

Appeals (accompanied by required documentation)

Division of Appeals and Hearings
 Department of Health and Human Services
 PO Box 8206
 Columbia, SC 29202-8206

Mail claims to:

Claim Type	Address	
CMS-1500	PO Box 1412	Columbia, SC 29202-1412
Dental	PO Box 2136	Columbia, SC 29202-2136
UB-04	PO Box 1458	Columbia, SC 29202-1458
Hospital	PO Box 1458	Columbia, SC 29202-1458
Pharmacy	PO Box 8565	Columbia, SC 29202-8565
Nursing Homes	PO Box 100122	Columbia, SC 29202-1002
Optional State Supplementation	PO Box 67	Columbia, SC 29202-0067
Others	PO Box 8809	Columbia, SC 29202-8809

Forms

For ordering DHHS forms email forms@scdhhs.gov